

# A warm welcome to THE ROYAL OAK

#### EATING AT THE ROYAL OAK

The kitchen team are passionate about producing delicious seasonal dishes to suit all tastes.

Your freshly cooked breakfast is served from 8 am to 10am in the Oak Room.



Lunch is served daily from 12pm - 2.30pm

Bar Snacks are available daily from 2pm - 9pm

Dinner is served daily from 6pm - 9pm

We recommend booking a table during busy times – menus and wine lists are available from the bar. Please ask if you have any special dietary requirements.

#### YOUR ROOM

All our beds and bedding have been chosen with quality and comfort as our top priority. Our bed linen is made from Egyptian cotton and our duvets and pillows are made with Hungarian goose down.

Spare microfibre pillows can be provided on request and we can also supply anti-allergenic duvets. A hot water bottle can be found in your drawers.

Complimentary tea and coffee can be found in the tray on your desk and fresh milk is available on request.

#### **INTERNET**

Please select the open Wi-Fi named 'The Royal Oak'. There is no password, you will just be asked to register with your email address or via Facebook.

# "OOPS I FORGOT"...

We have a good stock of back-ups for the bathroom including toothbrushes, toothpaste and razors so please pop down and ask if you've forgotten anything. Each room is provided with a hairdryer and hair straighteners are available on request. We also have a variety of phone chargers available downstairs.

The nearby village of Tisbury has a good selection of shops with a chemist, mini- supermarket, hairdressers, doctor's surgery and dentist.

#### **SMOKING**

Please feel free to smoke outside in our garden or at our front table. Please remember we are a thatched property so please extinguish butts fully in the sand bucket or ashtrays provided.

It is against the law to smoke inside this property. There are smoke alarms fitted throughout the building.

#### YOUR MOBILE PHONE

Due to the building's extremely thick walls you are unlikely to get any reception in the pub, however if you do need to use your phone then you may find you get reception in the garden. Alternatively pop out to the front of the pub and walk up to the grass triangle (where you can even sit on the bench). We have excellent broadband for internet calls or ask a member of staff to use the landline for UK based calls.



### **GUESTS WITH DOGS**

The Nadder Valley is a wonderful place to explore with your dog and information on local walks can be found in the bar.



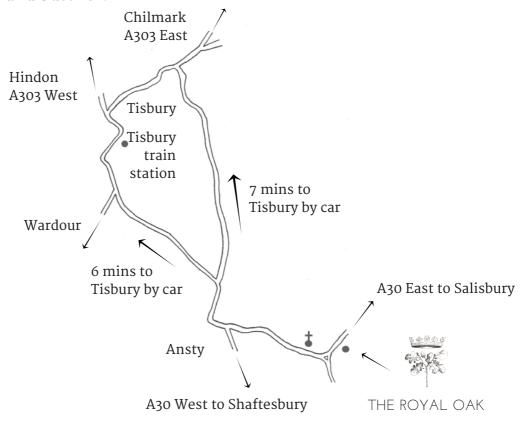
We kindly request that you keep your dog on the lead in the pub and the garden and clear up after him / her at all times.

All well-behaved dogs deserve a treat and there are complimentary biscuits at the bar.

If it has been muddy, please wash and dry your dog before retiring to your room. There is a stream just behind the pub perfect for a wash down and doggie towls are available on request. There is a small additional charge of £15 for those guests with dogs.

#### ON YOUR DOORSTEP

Tisbury is just 3 miles away and has a great selection of shops including a mini supermarket, delicatessen, chemist, gift shops, tea shop, wine shop, florist, hardware store and butcher.



Tourist information leaflets can be found in the cloakroom beside the Oak Room. Some of our favorite places to visit are:

# **Wardour Castle**

english-heritage.org.uk/visit/places/old-wardour-castle | 10 minutes away Messums Wiltshire

messumswiltshire.com | 10 minutes away

# **Larmer Tree Gardens**

larmertree.co.uk | 20 minutes away

# Wilton House

wiltonhouse.co.uk | 20 minutes away

# Salisbury Cathedral

salisburycathedral.org.uk | 30 minutes away

# Stonehenge

english-heritage.org.uk/Stonehenge | 30 minutes away

## **Old Sarum**

english-heritage.org.uk/Old-Sarum | 30 minutes away

# **Stourhead Gardens**

nationaltrust.org.uk/stourhead | 30 minutes away

#### PARKING AT THE ROYAL OAK

Please park with care and consideration: preferably nose in and as snug as possible. From time to time when we are busy you may need to go a little further up the lane and we kindly request that you do not block any driveways or squash verges.

# **BEAUTY TREATMENTS**

The wonderful Emma from E.L.S Beauty can provide in room treatments including:

Swedish Back, Neck & Shoulder Massage (25 mins) £20
Swedish Full Body Massage (55mins) £30
Scalp Massage (25 mins) £20
Reflexology (55mins) £30

Ask a member of staff or call Emma directly on 07703 389563 to book an appointment.

#### **CHECK OUT**

Check out is at 11am. If you wish to leave any luggage with us, please just speak to a member of staff.

# **EMERGENCY OVERNIGHT PROCEDURES**

Joe Ashby | Landlord | 07455 107555

Mobile phone reception is strongest at the front of the building. In the unlikely event of a fire, the assembly point is at the rear of the main car park. Please do not use the lift.

Please note it is the responsibility of all guests to remember their key if going out for the evening. No staff stay on site overnight and the pub closes at 11pm, at which point the doors will be locked. Your key will be essential to get back into the building if returning after this time.



Thank you for choosing The Royal Oak for your stay,we hope you have a wonderful time here. If you have any problems or any questions that are not covered in this manual, please just ask a member of staff.